

Initiatives for Cost Analysis in the Department of the Navy

Presented to Society of Cost Estimating and Analysis

Washington, D.C. Chapter Luncheon



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UNCLASSIFIED **DON Cost Estimating Background – brief history**

•1999 to 2003 the DON cost estimating community was "downsized" drastically

- Part of down/right-sizing of the overall acquisition workforce
- Independent DON cost org (NCCA) experienced <u>72% manpower reduction</u>
- Loss of experience base, reliance on outsourcing to contractors
- Decimation of ability to grow an organic government cost estimating workforce
- SYSCOM cost organizations were unable to retain full cost estimating services
 - Basic services retained for ACAT I programs only (all except NAVAIR)
 - EVM, O&S cost analysis to zero capability at NAVSEA, SPAWAR, MARCOR

• From 2004-2007, DON MDAPs recognized/visibility of significant cost overruns

• Presumption: The budget reflected the program's true estimated costs

- If the budget was correct, then the cost estimate must have been wrong...
- The "easy target": *fix the cost estimators, fix the cost estimates*



UNCLASSIFIED DON Cost Estimating Background – problem analysis

•SECNAV (Sec. Winter) directed ASN(FM&C) and ASN(RDA) – Jan 2008

- Too much "in the news" regarding cost growth of DON programs
- Review the Department's cost estimating organizations
- Improve the DON's cost and budget credibility
- Emphasized the Department's major ACAT ID programs

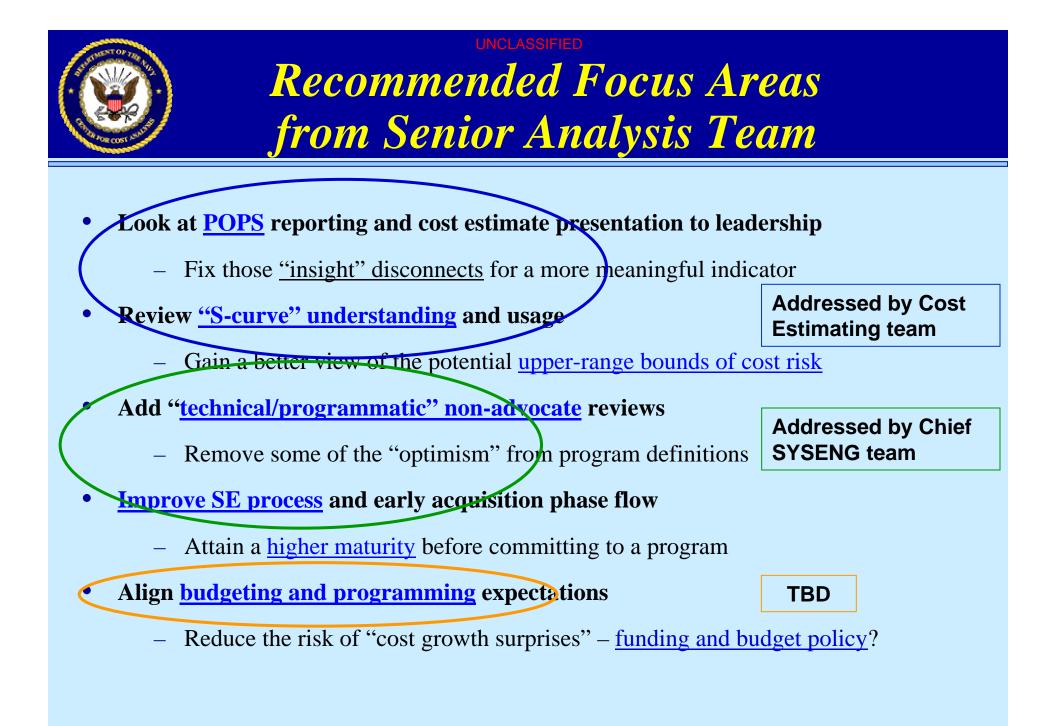
• Completed detailed gap analysis study of the cost community – Jan-Apr 2008

- Inconsistencies across SYSCOM resources, core functional cost support
- Lack of central authority /advisory to SECNAV, CNO across all programs
- Contractor/ outsourcing of some key government functions, perception issue
- Inconsistent cost reporting and visibility/ insight across programs/ACATs
- Disconnect between <u>budget</u> and official cost estimates
- Inconsistent application of non-advocate/ independent cost reviews
- OPNAV N813F independent assessment functions lost
- Cost <u>data collection</u> not applied or endorsed consistently across programs



UNCLASSIFIED DON Cost Estimating Background – broader picture

- ASN(RD&A)-directed <u>1-star, 2-star, SES-level</u> attention by <u>all stakeholders</u>
 - Cost Estimating, Budgeting/Programming, Requirements
 - Engineering/Technical, Acquisition/Program Management
- Findings:
 - Probability of Program Success (PoPS) criteria is ineffective
 - <u>No insight</u> for decision makers; <u>misleading</u> presentation of cost "confidence"
 - Cost uncertainty at early program phases is a result of <u>unreliable inputs</u>
 - <u>Technical</u>, programmatic and requirements; <u>maturity</u>, <u>variation</u> issues
 - Much of the cost growth is a function of <u>non-estimating issues</u>
 - <u>Schedule, technical and programmatic</u> accounted for >50% of growth
 - Mismatch between <u>budgeting</u>, <u>programming</u> and estimating processes
- Cost growth is a multi-discipline issue, endemic in the overall process
 - Not limited to "cost estimating," but that is where it readily appears!





UNCLASSIFIED **DON Actions and Outcomes – Policy Changes**

•SECNAV 5223.2 issued Dec 2008 – overhaul of DON Cost Estimating/Analysis

- Increased independent cost estimating oversight, insight, roles and processes

•ASN(RD&A) re-alignment of the Gate Review processes

- Update of SECNAV 5000.2 aligned with DoDI 5000.02 from Dec 08
- Addressed engineering rigor/reviews earlier in the governance processes
 - Enables improved understanding of technology maturity and risk

•ASN(RD&A) overhaul of the PoPS insight tool

- Clear and objective reporting standards across all acquisition disciplines
- Counter the former/present "sea of green" optimistic reporting

• Concurrent DON cost estimating guidance

- ASN(FM&C) and ASN(RD&A) Service Cost Positions, Cost Review Boards



DON Actions and Outcomes – Cost Organization Changes

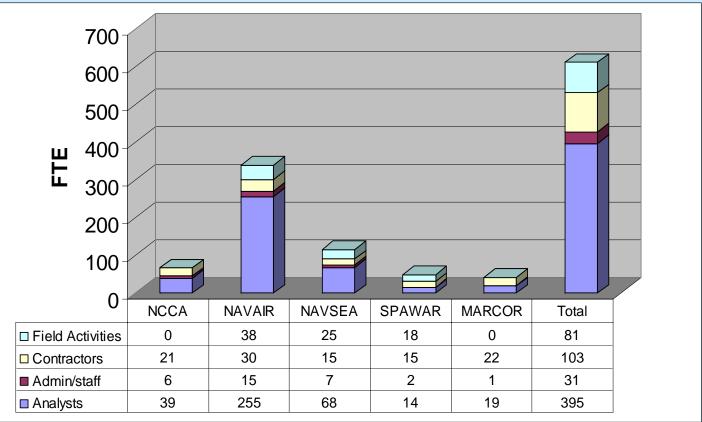
•SYSCOM Cost Organizations increasing resources

- Support to all ACAT and non-ACAT programs
- Gradually adding EVM and O&S cost support
- Migrating to demand-based funded entity, primarily government in-house
- NAVAIR 4.2 the "model" for SYSCOM cost organizations

•NCCA staffing tripled from 2003 range (from 15 to 45 government)

- Brought former outsourced analysis back into government
- Added Division for ACAT ID Cost Assessments
- Established a DON Chief Economist position
- Increased cost research and data collection capability
- Re-established government cost estimating intern program

Department of the Navy Cost Estimating Community (as of May 2009)



•NCCA provides independent estimating for DON programs

Provides SECNAV/OPNAV/HQMC-level cost analysis support

•SYSCOMS establish Program Manager's estimates for DON programs

•Provide program/PEO-level cost analysis support

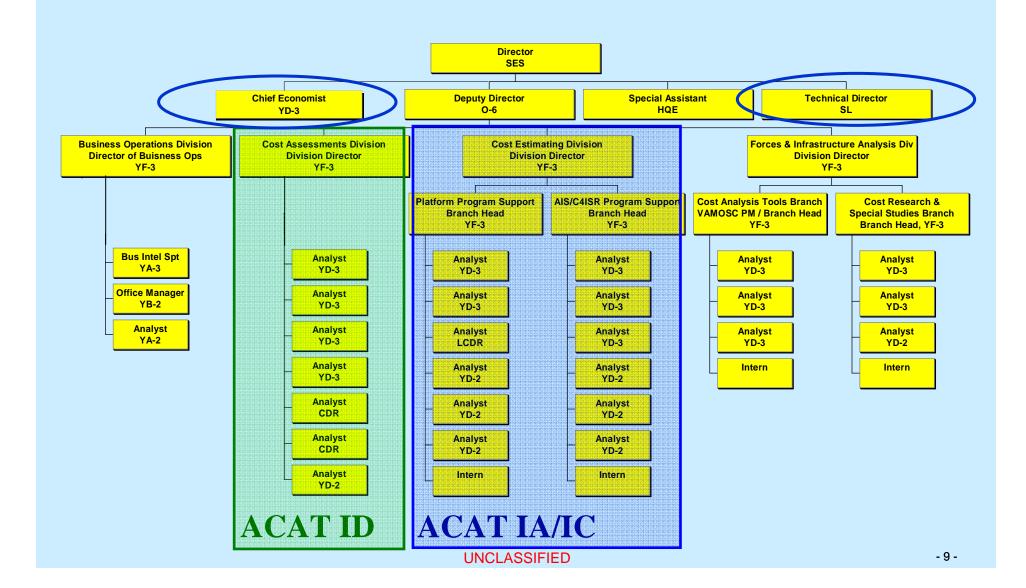
•SYSCOMs not equally resourced to provide same services (SECNAVINST signed Dec 08)

•600 FTE across the DON (~83% government, 17% contractor)





NCCA Organization





So...what's changed by the SECNAVINST?

- Senior leadership directed to use SYSCOM/NCCA cost information
 - Milestone decisions, programming, budgeting
- NCCA Director designated as DASN (C&E)
- NCCA as "Principal Advisor" on Cost and Economic issues
 - Increased role in Gate Reviews, joint programs, non-program analyses
 - Independent assessments of SYSCOMs for ACAT IDs, Nunn-McCurdys
 - Includes independent evaluation of risk and uncertainty
- NCCA and SYSCOMs collaborate on common DON cost position (SCP)
 - Official DON position on a program's cost
 - NCCA to provide the "independent assessment" prior to OSD/CAPE review



So...what's changed by the SECNAVINST? (cont.)

- Program Managers, Resource/Programmers formally directed
 - Use cost estimates developed by cost organizations for planning/budgeting
 - Document decisions counter to cost org estimates
 - Required to get SYSCOM-level technical/programmatic review of CARD
 - CARD required for all ACAT programs (not just ACAT I)
 - Need SYSCOM approval before outsourcing for cost support
- SYSCOMs directed to provide more cost functions and support
 - EVM support, O&S cost estimating, support beyond just ACAT ID programs
 - Working capital-funded model used as a preferred option at SYSCOMs
 - Not just cost, but TECHNICAL/engineering review of CARD, program docs
 - Approval and oversight of any PM "outsourcing" for cost estimating support



SECNAV 5223.2 DON Cost Analysis

- NCCA shall:
 - Determine a common DON cost position
 - Provide insight into:
 - Cost drivers
 - Cost risk and uncertainty
 - Total Ownership Cost
- SYSCOMs shall:
 - Support NCCA in reviews
 - Collaborate with NCCA to develop a common DON cost position

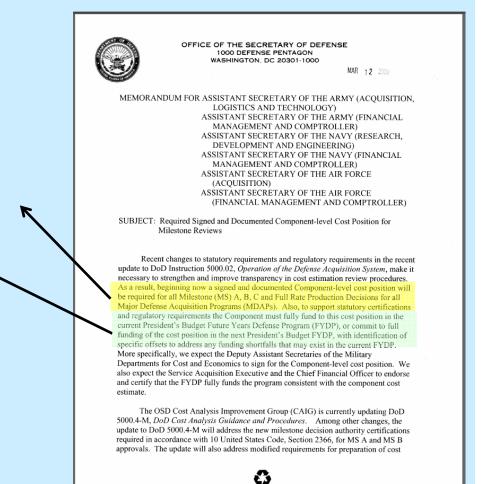
	\odot	DEPARTMENT OF THE NAVY OFFICE OF THE SECRETARY 1000 NAVY PENTAGON WARHINGTON DC 20350-1000	SECNAVINST 5223.2 ASN(FMAC): NCCA 16 December 2000	
	SECNAV INSTRUCTION 5223.2			
	From:	Secretary of the Navy		
	Subj:	DEPARTMENT OF THE NAVY COST ANALYSIS		
	Ref:	 (a) SECNAVINST 5420.180F (b) SECNAVINST 5400.2D (c) SECNAVINST 5420.156 (d) DoD Directive 5000.01 of 12 May 201 (e) DoD Instruction 5000.2 of 12 May 22 (f) DoD Manual 5000.4-M-1 of 18 April 2 (h) 003D (AT£L) Policy Memo of 7 March (i) ARM (RDA) Policy Memo of 1 May 2007 (j) OTSD (AT£L) Policy Memo of 1 May 2007 	003 1992 2007 2005	
(3) Assess SYSCOM-generated program life-cycle cost				
	estimates for all ACAT I programs. NCCA will additionally assess estimates for ACAT II programs as directed by the Assistant Secretary of the Navy (Financial Management and Comptroller) (ASN(FMAC)). Assessments will be conducted to support program milestone decisions and updated annually in consonance with the Requirements and Resources Review Board (R3B) schedule of program reviews. Assessments will include an independent evaluation of risk and uncertainty and provide increased visibility and understanding of major program costs and cost growth. NCCA will review cost processes and key assumptions to ensure cost estimates are consistent with DON policy and guidance frameworks and collaborate with SYSCOM cost organizations to determine a dommon DON cost position for each program reviewed.			
		(1) Naval Center for Cost Analysis (NC	CCA)	
	 (5) Support NCCA in reviews of cost estimates. Collaborate with NCCA to determine a common DON cost position for each program NCCA reviewed. 			

Common DON cost position = Service Cost Position



Component Cost Position OSD CA&PE Guidance

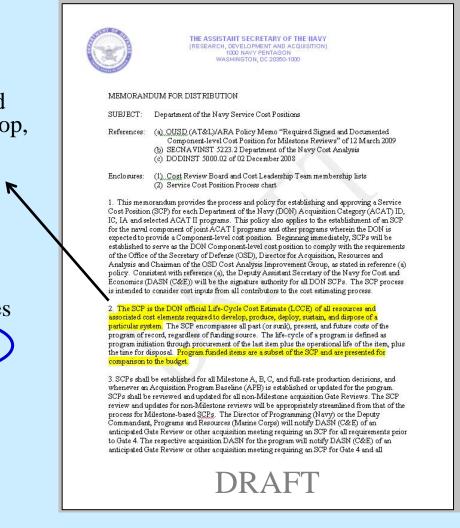
- From OSD CA&PE (formerly OSD CAIG) memo "Required Signed and Documented Component-level Cost Position for Milestone Reviews" dated March 12, 2009:
 - "A signed and documented Componentlevel cost position will be required for all MS A, B, C, and Full Rate Production Decisions"
 - "We expect the Deputy Assistant Secretaries of the Military Departments for Cost and Economics to sign for the Component-level cost position."
 - Service Acquisition Executive and the Chief Financial Officer to endorse and certify that the FYDP fully funds the program consistent with the component cost estimate.



Component-level Cost Position = DON Service Cost Position

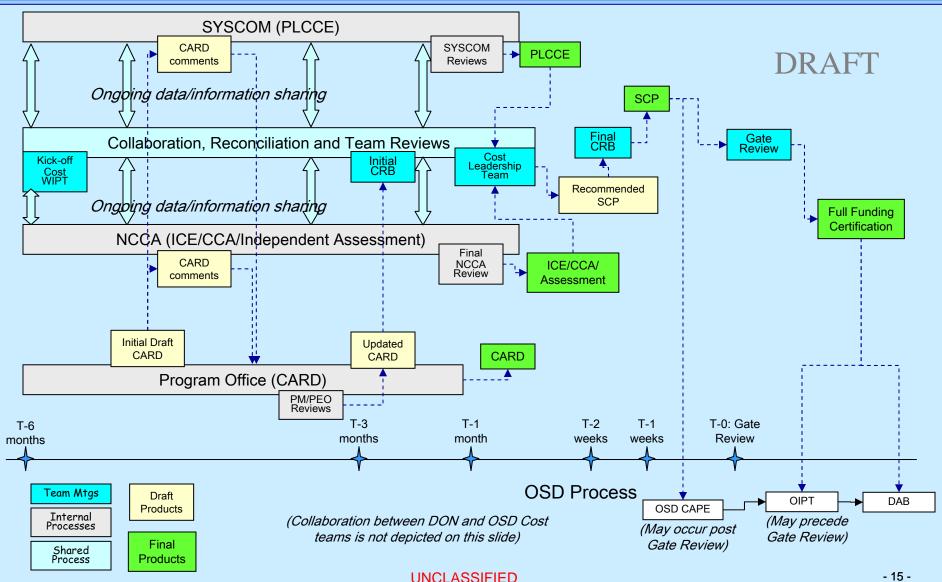
UNCLASSIFIED Service Cost Position ASN (RD&A) and ASN (FM&C) Guidance

- From the ASN (RD&A) and ASN (FM&C) memo "Department of the Navy Service Cost Positions" draft:
 - "The SCP is the DON official Life-Cycle Cost Estimate (LCCE) of all resources and associated cost elements required to develop, produce, deploy, sustain, and dispose of a particular system."
- Establishes Cost Review Boards
- Stakeholder Review of CARD
- Increased, early insight across all DON equities
 - Life Cycle Support Management / TOC
 - Budgeting and Programming
 - Requirements
 - Acquisition, Program Management
 - Cost Estimating





DON Service Cost Position Process





Pass 1 Gates

Gates 1, 2, and 3 "Requirements" Gates

- Led by CNO or CMC
- Starts prior to Material Development Decision, ends after Gate 3
- Leads to:
 - Approving the <u>ICD</u>
 - Approving AOA guidance
 - Selecting an <u>AOA "optimal" alternative</u>
 - Approving a <u>CDD</u>
 - Developing a <u>CONOPS</u>
 - Approving System Design Specification (SDS) Development Plan



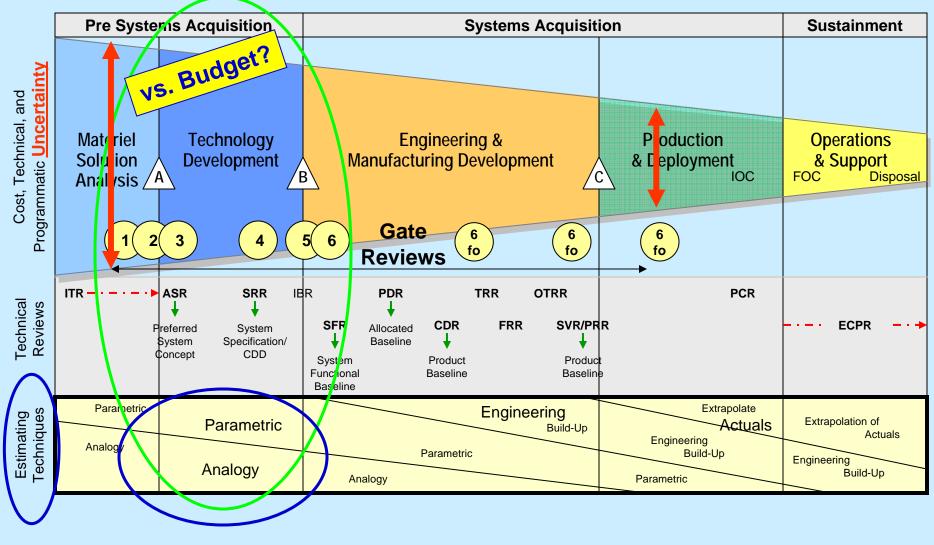
Pass 2 Gates

Gates 4, 5, and 6 "Acquisition" Gates

- Led by ASN(RDA)
- Starts after Gate 3, ends after Milestone B (initial EMD phase)
- Leads to:
 - Approving the <u>SDS</u>
 - Approving release of the <u>RFP</u>
 - Assessing <u>readiness for production</u>
 - Assessing sufficiency of the <u>EVMS PMB</u>
 - Assessing the <u>IBR</u>
- Follow-on Gate 6's pre- and post-Milestone C and FRP DR
 - Serve as Configuration Steering Boards and review program health

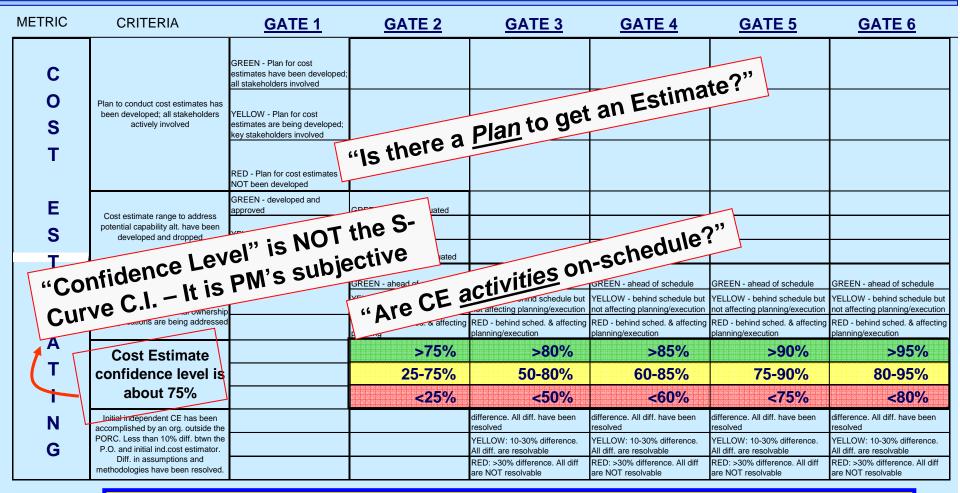


Cost Estimate Maturity vs. Gate Reviews





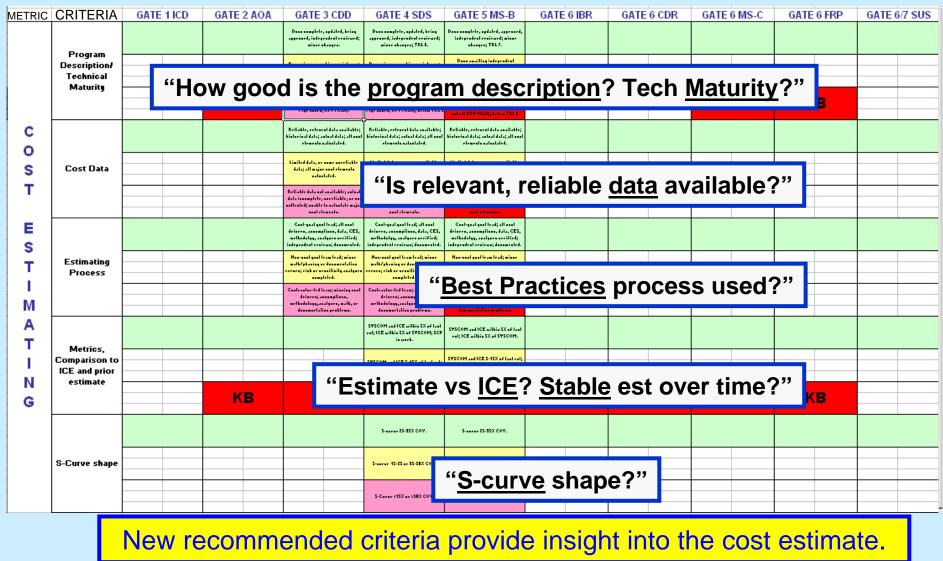
Former POPS 1.0 Cost Estimating Criteria



78 Criteria had "cost estimating" linkage (across all Gates); only 19 of those were captured in the Cost Estimating Metric.



POPS 2.0 Approved Cost Estimating Criteria



PoPS 2.0 Criteria – **Program Description**

m definition and documentation, availability of r program technology, use of best practices in cost independent cost estimates, and cost estimate metrics.

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"How good is the program description" (APPENDIX TERM) am Description Information. Major program documents (CDD, CONOPS, CARD) have been approved by independent* technical or functional oversight authorities and updated with latest information. Other defining documents for the program (SDS, IMS, Acquisition Strategy) are completed. All documents are mature, stable, and thoroughly detailed to form a basis for the cost estimate, with only few minor changes since completing the previous estimate. Technology of the capability being acquired is adequately mature to allow a reliable cost estimate.

All major documents (CDD, CONOPS, CARD) are independently[®] approved? All other defining documents (SDS, IMS, Acquisition strategy) are completed. All documents have been updated received and reviewed by an independent cost agency and approved for completing the cost analysis. Only minor, if any, changes to the program since the last cost estimate. All systems and major subsystems assessed at or above TRL7 (or TRL6) for satellite technologies).

One or more major documents (CDD, CONOPS, CARD) is awaiting independent* approval. One or more defining document has minor gaps or inconsistencies which may affect the cost estimate. Moderate volatility has affected the program since completing the last cost estimate (e.g., >5% but <10% change in guantities, 6 month to <u>1 year</u> change in schedule/milestones, changes in scope of events, non-KPP/KSA changes in requirements). All systems and major subsystems assessed at or above TRL6.

One or more major documents (CDD, CONOPS, CARD) is incomplete or has not been reviewed by the independent* authority. One or more defining document lacks in significant detail or is incomplete. One or more defining document has not been updated to reflect present program definition. Significant volatility in the program since completing the prior estimate (e.g., >10% change in quantities, >1year change in milestones/ schedule, significant change in scope of events, or significant modification of KPP/KSA/capability requirements). Any system or subsystem is assessed below TRL6



UNCLASSIFIED PoPS 2.0 Criteria – Cost Data

5.8.2 Cost Data. The cost estimating organization(s) had access to an volume of reliable and relevant cost data for creating the available?" le actual cost and technical data (e.g., technical deserved at available data) existed that was homogenous to the technical and reliable data availe data) existed that was homogenous to the technical and reliable data description of the program. Actual data (e.g., CPRs, Bornant, reliable data) for this program and contractor was collected to a relevant, of detail.



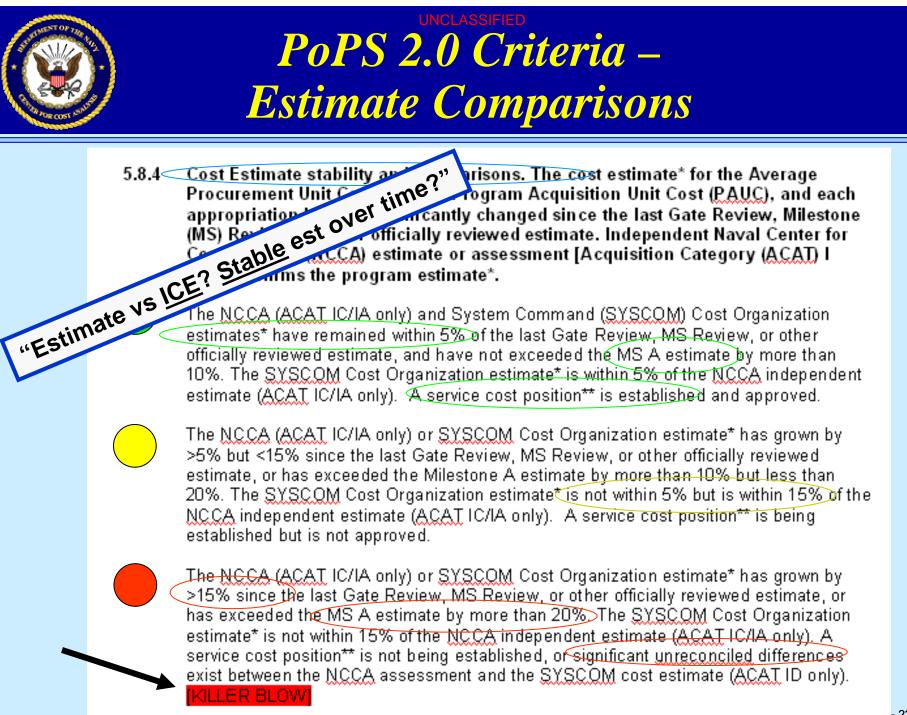
Reliable, relevant cost data was available. Relevant similar historical programs or systems existed, with reliable, valid cost data, which were used to formulate the estimate. Actual contractor or program cost data allowed establishing mathematical significance in the estimate. All elements and aspects of the cost estimate were able to be credibly calculated.



A limited amount of reliable, relevant cost data was available. Relevant similar historical programs or systems existed, but some of that cost data was deemed unreliable for this program. Actual contractor or program cost data allowed establishing mathematical significance in the estimate. All major elements and aspects of the cost estimate were able to be credibly calculated.



Reliable data was not available. Actual program or contractor cost data was incomplete, insufficient, or unreliable. Rate data, BOM, and <u>CPRs</u> were not established or could not be verified to support the estimate. Major elements or aspects of the estimate could not be credibly calculated due to lack of reliable cost data.



Pops 2.0 Criteria - Process

5.8.3 Cost Estimating Process. The cost estimate was completed with conformance to accepted best practices. All steps of the estimating process were completed: government led contains were established and functioning; appropriate estimating the cross of the estimate was formally and thoroughly documented.

Cost team led by qualified government cost estimators meets regularly; estimating methodology is appropriate for this phase and for available data; cost element structure reflects all elements of the program's life cycle costs; all cost and schedule drivers are reported in the cost estimate; key technical and programmatic assumptions were verified, cost data was analyzed, normalized and processed; data sources, trends and outliers were reviewed and appropriately considered in the estimate; point estimate contains no mathematical errors or inconsistencies in phasing; risk, uncertainty, and sensitivity analyses were conducted and are sufficiently mature; internal and external reviews were conducted and validated the estimate; independent NCCA and SYSCOM headquarters reviews of the estimate were completed; estimate documentation is complete and detailed.

Cost team is led by government personnel who are not cost estimators, or does not meet regularly; estimating methodology is appropriate for this phase and for available data; cost element structure reflects key elements of the program's life cycle costs; key technical and programmatic assumptions were verified; cost data was analyzed, normalized and processed; data sources, trends and outliers were reviewed and appropriately considered in the estimate; point estimate contains only minor



Pops 2.0 Criteria - Measures

"Assessment v" 5.8.5 Cost Estimate measures. Measures of statistical significance validate the credibility of the estimate.

The coefficient of variation of the cumulative distribution function curve (S-curve) of the estimate for each appropriation is greater than 25% and less than 35%.

The coefficient of variation of the cumulative distribution function curve (S-curve) of the estimate for any appropriation is less than 25% but greater than 15% or less than 50% but greater than 35%.

The coefficient of variation of the cumulative distribution function curve (S-curve) of the estimate for any appropriation is less than 15% or greater than 50%.



POPS 2.0 Cost Estimate Information Presentation

• Actual Values of the cost estimates (SYSCOM or SCP)

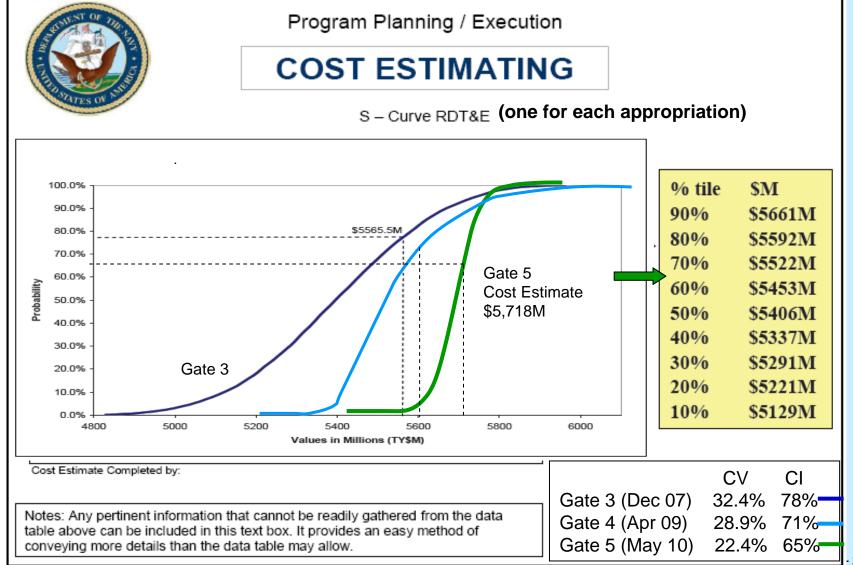


• Key assumptions in the estimate

- Compare to CARD and other program documentation
- Significant cost drivers and sensitivity analysis
 - Prioritize and highlight drivers that are most sensitive to cause cost changes
 - Highlight items which are directly KPP-related cost drivers
- Major cost risks, limitations or significant uncertainties of the estimate



POPS 2.0 Cost Estimate Risk Presentation



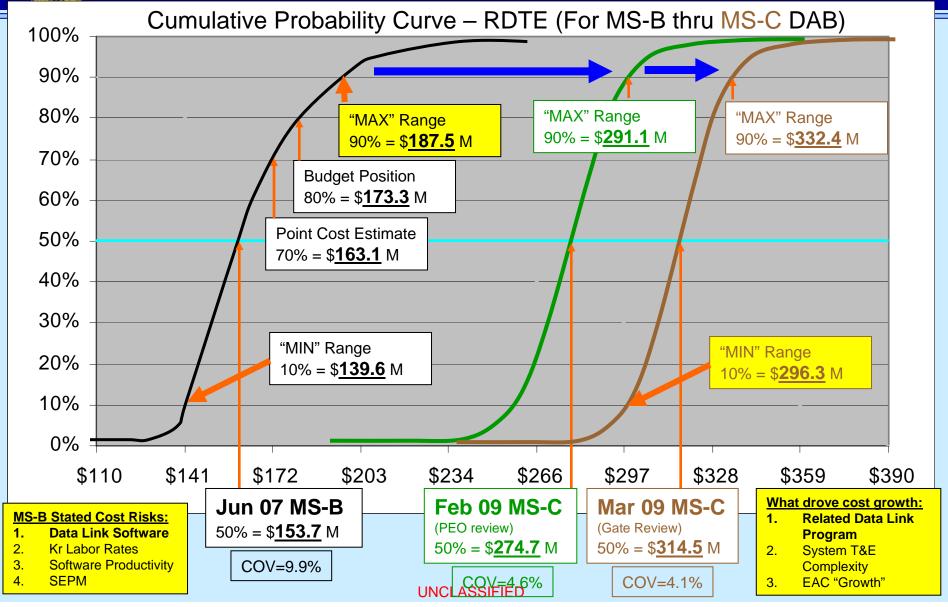
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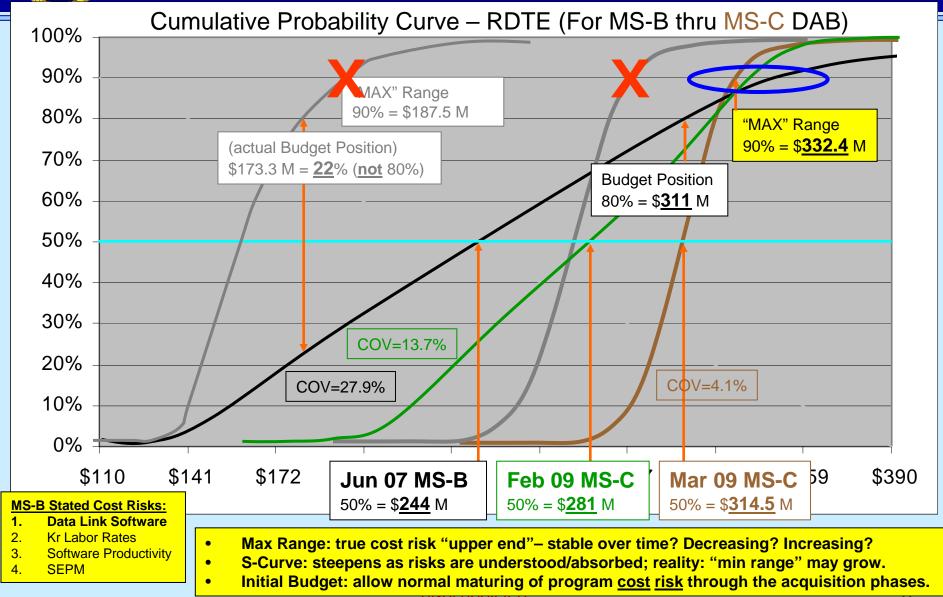
Other DON Cost Estimating Initiatives

- •Annual DON Cost Analysis Symposium (3rd annual)
 - September each year, usually held at Quantico
- •DASN(C&E) writing cost estimating best practices into a DON standard
 - Based on GAO, NAVAIR 4.2, SCEA, AFCAA guidance/references
- •Cost Estimating Metrics and "track record"
 - Similar to NRO cost agency effort; creating NCCA performance metrics
- •Govt-Industry Cost IPT
 - Share perspectives, issues on cost estimating; not program-specific
- •Improving common cost databases
 - VAMOSC, J-CARD, IMS/NCCM, JIAT with AFCAA, Army, SYSCOMS
- •Standardization of cost risks and uncertainty analysis early in program
 - S-Curves are not capturing the full story but widely accepted/directed

Actual program – what we need to fix



Upper cost-risk range: What we should be thinking





Cost Estimating Questions that still remain

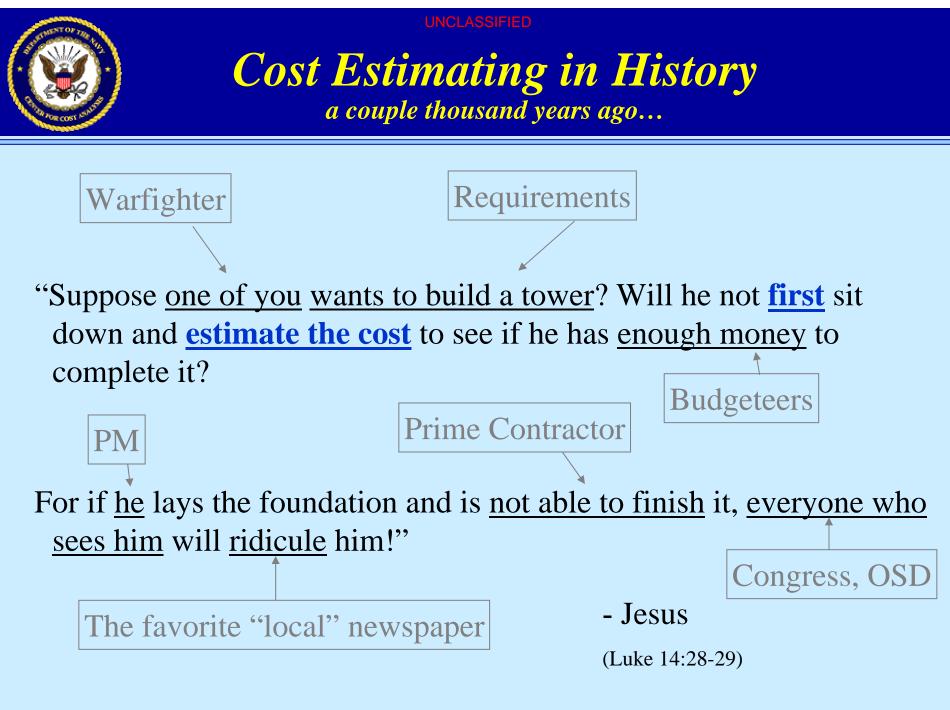
• MS-A Certification

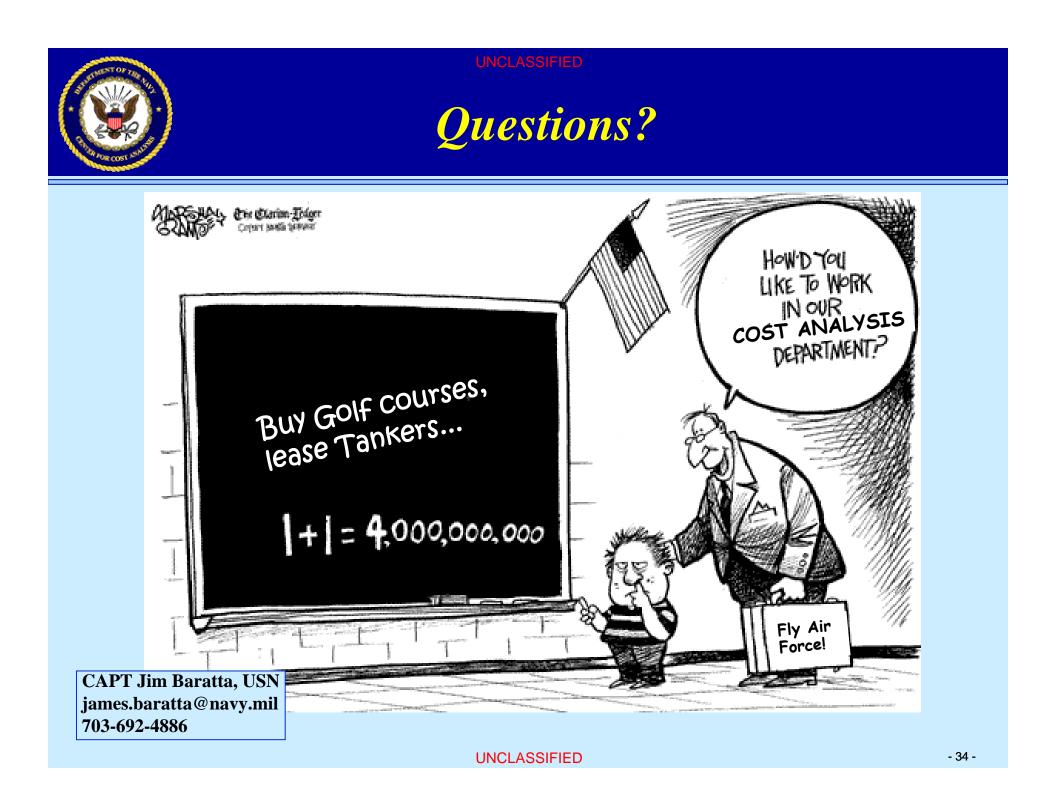
- Technology maturation? Requirements stability?
- Reliable data this early in the acquisition life cycle?
- "Best practice" methods versus cost estimate confidence?
- Preference towards fixed-price type contracts? Affect on risk sharing?
- Are future costs really understood? Enough to "baseline" costs within 25%?
- How to best meet WSARA expectations?
 - Budget cycles versus Milestone estimates versus annual certifications
 - "Fund to 80% confidence interval"? Budget implications?
- Service role versus CAPE role especially in MAIS programs?
 - Standards of CAPE "quality assessment" of Services' estimates?
- Cost Estimating community/organization resources (people, systems)
- Will the "new process" result in more effective, early programming and budgeting?
- Metrics of cost estimating performance and adjusting processes to those?

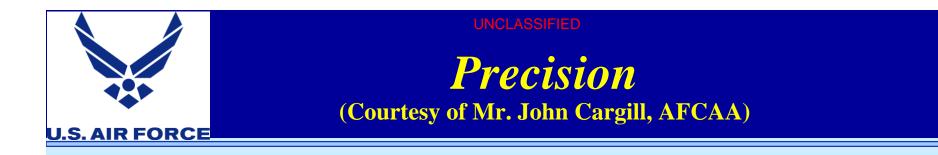


Summary

- Initiatives span across many disciplines (e.g., engineering, lifecycle management, program oversight, cost estimating)
- DON cost organizations, cost and acquisition policies, and best practices have significantly changed to provide insight and control
- Efforts moving forward will provide additional opportunity to reduce the chance of unbridled cost growth in DON programs
- There's more work to be done, and questions to be answered, to "get it right"







- "It is the mark of an educated mind to rest satisfied with the degree of precision which the nature of the subject admits and not to seek exactness where only an approximation is possible."- *Aristotle*
- What our boy, Aristotle, really meant to say was:
 - "Do not pretend to know more than you do."
 - "Do not carry extra decimal places past the noise or uncertainty around your inputs"
 - "You got risk and uncertainty let your COV reflect it"
 - "Close enough for Government work"
 - "And above all, don't 'verticate' the S-Curve (CDF)!" (attributed to LtGen Hamel, USAF)



UNCLASSIFIED DASN(C&E)/NCCA Roles and Responsibilities

- Serve as Principal Advisor to DON leadership (e.g., ASN FM&C, ASN RD&A) on cost issues:
 - Prepare Independent Cost Estimates (ICEs) for ACAT IC programs
 - Prepare Cost Assessments (CAs) for ACAT ID programs
 - Prepare Component Cost Estimates (CCEs) for ACAT IA Major Automated Information System (MAIS) programs
 - Chair Cost Review Board (CRB) to present the results of cost estimates and the Service Cost Position (SCP)
 - Assess SYSCOM-generated Program Life-Cycle Cost Estimates for ACAT I, ACAT IA and directed ACAT II programs
 - Perform non-advocate assessments for programs incurring Nunn-McCurdy breaches (MDAP) or Critical Changes (MAIS)
 - Review cost, economic, and business case analyses presented to SECNAV, CNO, and CMC
- Serve as DON's representative to USD Acquisition Technology and Logistics (USD AT&L) and OSD Cost Assessment and Program Evaluation (CA&PE)